

JOIN OUR TEAM!

Computer Repair Technician

Columbus, OH



Position Overview:

The Repair Technician performs the asset processing, detailed evaluation, upgrade, and critical data security functions. This position has the responsibility to bring out the highest value of the products, while also protecting any sensitive data stored on the systems.

Responsibilities:

- Evaluates electronic assets and determines value based on physical and operational condition.
- Performs data security on electronic assets.
- Configures, upgrades and tests computer hardware and peripherals.
- Inspects, classifies, diagnoses, evaluates, disassembles, and repairs computer hardware.
- Evaluates and identifies hardware for specific disposition (resell, repair, harvest, recycle, etc.).
- Upgrades products through the addition of new hardware.
- Adjusts, repairs, and replaces worn or defective parts.
- Works with Sales to evaluate the feasibility to repair and/or upgrade assets.
- Enters detailed asset information into the ERP system that is not auto-populated by the data security software.
- Evaluates inventory on hand to determine if parts are available for upgrade and/or repair. Submits orders for parts from inventory that are needed for upgrades or submit a request for parts that are not currently in stock.
- Installs operating system (OS) to computer products per procedure.
- Cross trains in all areas within Operations to ensure site flexibility and contribute to the development and ongoing improvement of the Operations systems and processes.

Sage's mission:
To make the world
more sustainable by
extending the life of
electronics.

Required Qualifications:

- Associate's degree in a technology field, or equivalent experience
- 2+ years' experience working with hardware products, preferably in a repair related field
- Strong computer literacy

JOIN OUR TEAM!

Computer Repair Technician

Columbus, OH



Required Qualifications (con't):

- Results oriented, team oriented, and excellent attention to detail
- Ability to travel to other sites or customer locations (10% of time)
- Ability to lift 50 lbs. or more
- Working knowledge of Microsoft Office Suite
- Diagnostic and troubleshooting ability
- BIOS configuration
- Ability to configure, repair and/or upgrade electronic assets
- Ability to identify and install pc hardware and peripherals
- Ability to understand and carry out instructions furnished in various forms (written, oral or diagram)
- Strong written, verbal, and comprehension communication skills

Preferred Qualifications:

- Wide range of technical repair / training
- Familiarity with asset management / value recovery programs
- Certifications for technical product lines, networking, computers, mobile telecom
- Knowledge of Apple and Microsoft applications and operating systems

Join our mission-driven sustainability company!

Apply now at www.sage.se.com/careers



Who will love it here?

- People who are creative, committed, accountable
- People who are adaptable, who are comfortable with change
- Open people
- Positive people

We don't think you can be happy in life - or be a great employee - if you don't love your job.